

CELEBRATING 30 YEARS OF SERVICE



AUGUST
2020

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1990

90 91 96 97 99 00 01 02 03 06 07 10 13 14 15 16 19

August 18
9-1-1 Service Begins



Emergency Medical
Dispatch Implemented
Across District

Rural Addressing
Project Begins

Construct
Admin/Training
Facility

Began
Phase I Wireless
Implementations



Installed
Private WAN
Connecting all
11 PSAPs

Population: 432,976
9-1-1 Calls: 197,681
Wireless %: 35

Texas
Representative
on APCO Project
Locate

First Texas Agency
Phase II Enhanced
Wireless

Assumed 9-1-1 System
Maintenance
from Telcos



Exceed 300,000
9-1-1 Calls
62% from Wireless

Microwave
Backup Network
Constructed

Admin/ Training
Facility Expansion

Population: 662,614
9-1-1 Calls: 308,126
Wireless %: 71.5

Telecommunicator
Licensing Statute
Enacted;
Telecommunicator
Licensing Center
Approved

TCOLE
Training
Contract
Approved

First Texas Agency
to Abandon Legacy
Selective Router

NG9-1-1
Implemented

NG9-1-1 Institute
Outstanding
9-1-1 Program
of the Year



Implemented
Text-to-911

Constructed
Denco Annex
(for Enhanced
Survivability)

It's a tremendous responsibility and a powerful opportunity to serve and support neighbors in crisis.

