



# Mission

The mission of the Denco Area 9-1-1 District is to provide a highly advanced and efficient enhanced 9-1-1 emergency telecommunications system as the primary emergency access for citizens and visitors in the district to quickly obtain the emergency services needed to protect life, health and property.

# Vision

The Denco vision is to maintain the highest level of public and partner agency confidence while providing service in a manner that fosters excellence, integrity and accountability. To be a recognized leader in the 9-1-1 profession and a valued partner of the public safety community.

## Goal 1

Provide and maintain advanced, effective 9-1-1 Systems that are constantly available and compatible with changing communication technologies

## Goal 2

Represent the public and partner agencies in ongoing development of 9-1-1 systems technologies and public policy

## Goal 3

Manage the Denco Area 9-1-1 District in an objective, efficient, effective and responsive manner ensuring long-term sustainability

## Goal 4

Increase public awareness of 9-1-1 issues and promote the proper use of the 9-1-1 system

## Goal 5

Provide training and support programs which enable Public Safety Answering Point (PSAP) personnel to effectively process 9-1-1 calls

